

Gwyliau Rhydolion Holiday Cottages Booking Terms and Conditions

1. A non-refundable £100 deposit is to be paid upon booking, with the remaining balance to be paid a month prior to day of arrival at the latest. The deposit will be refunded if the booking is not accepted by us. The deposit payment is to arrive no later than four working days of making the booking. We ask for full payment to be made over one month prior to day of arrival. Please make payments via BACS payment, or by sending a cheque. A confirmation of your booking will be sent by e-mail upon clearance of payment in our bank account. Cheques made payable to 'Gwyliau Rhydolion Holidays'
Overseas Reservations: You are requested to pay your deposit by Electronic Bank Transfer in GBP/£ Sterling. Please e-mail us for our bank details to enable electronic payment transactions.
2. Should you need to cancel within twelve weeks of your holiday arrival date then you will be bound by this agreement to pay us in full for that booking. Payment must be made whether or not you have at the time of cancellation paid in full for the booking. You would therefore be advised to take out holiday cancellation insurance to cover you for that eventuality. Cancellation insurance is available from www.cancellationplan.com
3. If we should need to cancel the booking we will refund in full all monies paid to us by you. Responsibility and financial liability of Gwyliau Rhydolion Holidays shall be limited to the return of monies received in the event of accommodation booked in good faith not being available.
4. For week long bookings, check-in is after 4pm on the date of arrival. Living close to the cottages, we will be available to meet you on arrival, and guide you around the property.
Short break times will vary. Please ask when booking.
5. Accommodations must be vacated by 10am on the date of departure, allowing time for cleaning and maintenance before the next arrivals. All Gwyliau Rhydolion Holidays accommodations will be presented to a high level of cleanliness. All accommodations must be left as found, in a very clean and tidy condition.
We have a strict 'no smoking' policy. A fine of £50 will be incurred should guests smoke in the properties, to cover the cleaning of soft furnishings.
6. Any problems found with any appliance, fixture or fitting must be reported to the owner who will ensure that they are repaired within a reasonable time, or alternative arrangements made. Under no circumstances should any guest attempt repairs to the property or its contents. This will invalidate service contracts, warranties and agreements we hold. Charges for such repairs will then pass on to the Hirer. Furniture, fixtures, fittings and effects connected to the properties are expected to retain the same state of repair and condition as that at the commencement of the letting. Any damages should be reported, and value of their replacement or restoration to be reimbursed to us.
7. Only the number of guests stated at the time of booking will be allowed to stay in the property; up to 7 in three cottages and up to 6 in Hoewal. Gwyliau Rhydolion Holidays reserve the rights to refuse entry to the entire party if this condition is not adhered to. We do not accept bookings from ages under 21 years.
8. Gwyliau Rhydolion Holidays reserve the right to decline entry, or to expel any occupier or visitor to any of the properties, with their sole view being detrimental to the estate or the comfort of other visitors. Rhydolion owners reserves the right to enter a property at any time, but will endeavour to do so when convenient to the occupier.
9. Pets are only accepted in certain properties, by arrangement, with a weekly stay charge of £20 per pet. Any agreement to allow pets onto the property is conditional that under no circumstances are they to be allowed into the bedrooms, nor to sit or lie on any of the sofas, chairs or other soft furnishings. A charge of £50 will be made if this condition is breached. Pets are accepted on the condition that they are not allowed to foul in the garden areas and otherwise in the vicinity of the property. The pet owner will clean up any mess caused. Pets must be kept under strict control at all times and must not be left in the property unattended at any time. Failure to comply will render the contract terminated and you may be asked to remove the pet from the premises. There is a pet kennel 3 miles away for alternate arrangements.
10. Rhydolion owners are not to be held responsible for the loss of any valuables or property left on or around the premises at any time. All guests, their friends, family or visitors must ensure reasonable steps to ensure their own safety is taken, whilst inside or outside of the property and surrounding area. The owners will not accept responsibility for any injury or loss caused whilst in or around the property. Any vehicles parked on the premises are parked at the sole risk of the owner of the vehicle.